

Office of Hearing Services voucher system



Free or subsidised hearing aids for eligible people

Eligible people can apply to the Office of Hearing Services (OHS), for a hearing services voucher. The voucher provides access to a comprehensive range of hearing services. This includes having a hearing aid fitted, which may be free or subsidised. In addition to accessing a standard range of hearing aids, people may choose an aid with extra features by paying an additional amount using a top-up scheme. Anyone using the hearing services voucher scheme must pay an annual maintenance fee, which covers the cost of batteries and repairs for their devices.

Who is eligible?

Australian citizens or permanent residents who are:

- Pensioner concession card holders
- Department of Veterans Affairs pensioners
- Commonwealth Rehabilitation Services referred clients
- Children or young adults up to the age of 26.
- Australian Defence Force members
- Clients receiving sickness allowance from Centrelink
- Dependants of a person in an OHS eligible category

Where to go

The hearing services voucher can only be used at a hearing service provider with an OHS contract. When your voucher is issued, you will receive a directory, listing OHS service providers. There are many OHS service providers across Australia, including government hearing centres (Australian Hearing), and privately operated hearing clinics. From your OHS directory, you can choose a hearing service provider in a location to suit you.

The 'Application for a Hearing Service Voucher' forms are available from:

- The Royal Victorian Eye and Ear Hospital
- Your doctor
- The Office of Hearing Services:

Website: www.health.gov.au/hear
Phone: 1800 686 126

Email: hearing@health.gov.au
TTY: 1800 500 4986

The completed form should be sent to the Office of Hearing services. You will receive both the hearing services voucher and relevant information.

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