

# General advice for cochlear implant recipients



## External support agencies

There are many agencies that can provide specific information or support for people with cochlear implant or hearing related questions. Please refer to the clinic information notice board or ask our staff for a listing of agencies, including a list of private Speech Pathologists.

## Travelling with a cochlear implant

Recipients intending on travelling, please refer to 'See the world your way' pamphlet, as part of your Cochlear Ltd documentation pack for specific information.

## Assistive Listening Devices

Assistive Listening Devices (ALDs) are accessories that can be used in conjunction with your sound processor to maximize access to the sounds you want to hear. Most ALDs work by delivering the important sounds (such as speech) directly to the sound processor, minimising or blocking out interfering background noise.

Cochlear Ltd has produced a range of ALDs for use with their sound processors. The range includes a lapel microphone, TV/hi-fi cable and a personal audio cable. Information about these devices can be found in your sound processor's User Manual or ask your clinician.

A number of ALDs can be found on the market for use with cochlear implants, hearing aids or independently. Information, demonstration and sales of devices such as TTY telephones, television caption decoders, alerting systems etc, can be obtained from:

### Word of Mouth

Phone: (03) 9723 0660  
TTY: (03) 9723 0660  
website: [www.wom.com.au](http://www.wom.com.au)

### H.E.A.R. Service - Victorian Deaf Society

Phone: 1300 302 031  
TTY: (03) 9567 0422  
Website: [www.hearservice.com.au](http://www.hearservice.com.au)



## Who to contact if you have a concern

For any concerns, please contact:

### **Cochlear Implant Clinic**

6th Floor, Smorgon Family Wing

32 Gisborne Street

East Melbourne VIC 3002

Ph: 03 9929 8624

For medical concerns, please visit the Eye and Ear Emergency Department or call 03 9929 8666.

**Disclaimer** This document describes the generally accepted practice at the time of publication only. It is only a summary of clinical knowledge regarding this area. The Royal Victorian Eye and Ear Hospital makes no warranty, express or implied, that the information contained in this document is comprehensive. They accept no responsibility for any consequence arising from inappropriate application of this information.  
General advice for cochlear implant recipients #207 | Owner: Cochlear Implant Clinic |  
Last published: 18/10/18 | Next review: 18/10/2021

