



To provide feedback in your own language call

Translating & Interpreting Service 131 450

" من أجل الإداء بملاحظاتك بلغتك عليك الإتصال مع خدمة الترجمة الفورية والخطية على الرقم 131 450 "

要用您的语言提供反馈意见，请拨打笔译与口译服务署的电话 131 450

要用你的語言提供回饋意見，請致電翻譯及傳譯服務 131 450

Για την παροχή σχολίων στη δική σας γλώσσα τηλεφωνήστε στην Υπηρεσία Μετάφρασης και Διερμηνείας στο 131 450

Per fornire il feedback nella tua propria lingua chiama il Translating & Interpreting Service 131 450

Muốn góp ý kiến phản ảnh bằng ngôn ngữ của quý vị, hãy gọi Dịch vụ Thông ngôn & Phiên dịch qua số 131 450



As a consumer of a public healthcare service, you have the right to:

Access

All patients will have a right to healthcare. Patients can access services to address their healthcare needs.

Safety

All patients will have a right to receive safe and high-quality care.

Patients receive safe and high-quality health services, provided with professional care, skill and competence.

Respect

All patients will have a right to be shown respect, dignity and consideration.

The care provided shows respect to patients and their culture, beliefs, values and personal characteristics.

Communication

All patients will have a right to be informed about services, treatment, options and costs clearly and openly.

Patients receive open, timely and appropriate communication about their healthcare in a way they can understand.

Participation

All patients will have a right to be included in decisions and choices about their care.

Patients may join in decisions and choices about their care and about health service planning.

Privacy

All patients will have a right to privacy and confidentiality of their personal information. Each patient's personal privacy is maintained and proper handling of their personal health and other information is assured.

For more information please go to www.safetyandquality.gov.au

Tell us what we did well and what we can do better



Your feedback lets us know what works well and helps us identify areas for improvement.

