

Partnering with the Eye and Ear

Consumer Register

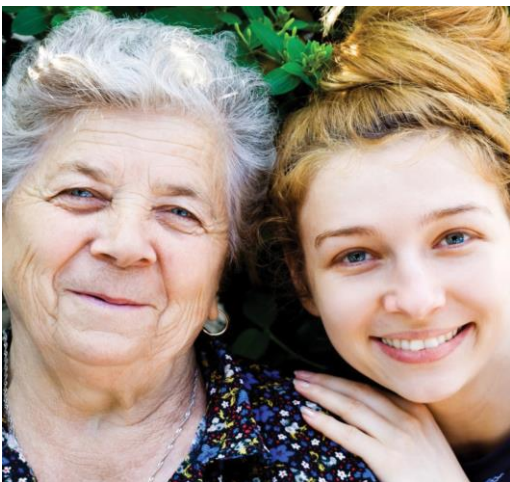
The Eye and Ear hospital is dedicated to partnering with consumers in order to provide the best quality of care to our patients.

The Eye and Ear is looking for patients, carers, family members, and members of the community who are interested in working with us to improve our services and better meet the needs of our patients.

How much commitment is required?

The consumer register is a flexible program which allows people to choose how much they would like to be involved. There are a number of opportunities so those with different time commitments and interests are able to share their opinions.

Different roles will have slightly different requirements in terms of time commitment. This can vary from regular attendance at the hospital to working from home at your leisure.



Consumer roles

Please find below some of the interesting and engaging opportunities available to people who join the consumer register.

None of our roles require any medical knowledge or expertise.

Reviewing patient information

This process involves reading patient brochures/information sheets and making sure they are user friendly. Providing your feedback on a short structured questionnaire will assist us in making our information accessible to all patients.

This activity can be done at home and does not require you to come into the hospital.

Participating in committees

The Eye and Ear has an increasing number of committees and working groups with consumer membership.

Participation in a committee or group requires regular attendance at the hospital with frequency depending on the committee or working group you are involved in.

A police check is required for participation in committees or working groups.

Being involved in focus groups

From time to time, the Eye and Ear conducts focus groups regarding specific areas that we would like to improve. These opportunities are usually one time occurrences and require attendance at the hospital.

For more information

Contact the Community Engagement and Participation Coordinator Betty Tellis

P: 03 9929 8658

E: Betty.Tellis@eyeandear.org.au